



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
CHARLES J. KROGMEIER, DIRECTOR

XXXX xx, 2010

Provider XYZ
111 South Street
Anywhere, IA, 50000

July 15, 2010

To Whom It May Concern:

Iowa Medicaid Enterprise has adopted a program of periodically reviewing hospital credit balances. This program was adopted in an effort to improve the quality of our service and to fulfill our responsibilities to Medicaid providers as claim/financial fiduciary. This review will test for proper application of Coordination of Benefits as well as the propriety of payments. This is strictly a review of patient accounting documentation and will not involve medical records.

A representative of AIM HealthCare Services, Inc. (AIM), which is a wholly-owned subsidiary of Ingenix and an authorized representative of The Iowa Medicaid Enterprise, [REDACTED] will be contacting you to arrange a convenient day and time to schedule and complete the review. This review will require little or no time on the part of your staff.

Other than offsets from future remittances, any credit balance overpayments identified through this review and requested by AIM should be submitted directly to the Iowa Medicaid Enterprise. If you have any questions or require additional information on this program, please feel free to contact AIM at (800) 243-8246.

Your cooperation is greatly appreciated.

Sincerely,

Brian W. Fisher, Account Manager
Program Integrity Unit